

INDUSTRIAL • COMMERCIAL • GARAGE

Milner House, Thorpe Way, Banbury, Oxfordshire OX16 4SP Telephone: 01295 256698 Fax: 01295 276636 Email: sales@cherwelldoors.com www.cherwelldoors.com

Terms & Conditions

Working at Heights

Working at less than 5 metres in height will be carried out from steps or ladders by fully trained operatives in accordance with the working at height regulations 2005. If site does not allow work to be carried out from ladders, Cherwell Doors reserve the right to hire podium steps for work up to 3 metres in height at a cost to the client to be advised. Or an appropriate hydraulic platform for works between 3 and 8 meters in height at a cost to be advised unless already agreed and allowed for.

Power on Site

The client is to provide 110 volt power supply. Should there be no power on site client to make Cherwell Doors aware, Cherwell Doors will provide power using a generator.

Building Work

Any building works, sheeting, cladding, flashbands will be the total responsibility of the client unless specifically quoted for by Cherwell Doors.

Disclaimer

Cherwell Doors cannot accept responsibility for costs associated with additional works required to level existing floors, make good brickwork, timber/steel structural supports or stonework, or supply replacement flashings resulting from the removal of old/used products & reveal framework.

We can, of course, supply costs for these works where they have not been included in the original quotation.

Working Area Access

We will require uninterrupted access at all times during the agreed days of delivering/fitting. A clear working area should be provided by the client while work is taking place.

Site Induction/Site Safety Meeting/Permits to Work

Any unnecessary or unreasonable delayed time spent attending site Inductions, Site Safety Meetings and gaining Permits to Work passes will be charged at an extra hourly rate to be advised per hour unless already agreed and allowed for.

Cancelled Installations

If for any reason the client cancels a scheduled service or installation on the day, a charge will be issued and a cost advised.

Cherwell Doors Working Hours

This quote is based on all works being carried out during our standard working week i.e. Monday to Friday between the hours of 8am – 5pm unless otherwise stated.

Site Delays

Please note any on site delays not attributed to Cherwell Doors will be chargeable at our current hourly rate. Staged deliveries or installation will incur extra costs.



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Payment Terms

Deposits or stage payments for bespoke manufactured products are non-refundable and any cancelled orders will carry an administration fee, a charge will be issued and a cost advised.

Cherwell Doors has already allowed for MCD within this quote. We do NOT accept Retentions as we offer a two-year labour guarantee covering any installation faults.

All additional policies, insurance, risk & method statements and CSCS, safety assured training documents etc. can be requested at point of order.